

## HARTNELL HAPPENINGS NOVEMBER 2025 EDITION

With the semester winding down, One Hartnell is ramping up. Teams across the college are joining forces to enhance systems, streamline processes, and recognize the achievements that fuel student success and operational excellence. Dive in to see what our teams have been accomplishing this month!



### ONE HARTNELL PROGRESS UPDATES

#### **Degree Audit Implementation Team**

The Degree Audit Implementation Team continues to work on building a stronger, more student-centered system. The team has completed updating the program requirements for students who started in 2023–24 and 2024–25, and are currently working on students who started in 2025–26. The team is considering going as far back as 2020-21 to update earlier catalogs. CourseDog is now fully connected with Colleague, giving the college a single and reliable source for catalog, program, and course information.

Attention has now turned to improving the student experience while tracking their degree progress. Usability testing is underway to make the Self-Service “Progress” tab clearer and aligned with advisor and evaluator views. The team is also exploring how to connect audits with financial aid systems to ensure students only receive aid for courses that actually count toward their degree requirements and to prevent students from using financial aid on courses they’ve already completed through transfer credit or credit-by-exam.

*Implementation Team members include: Sandra Guzman, Jason Garrett, Gayle Pitman, Ben Grainger, Jackie Cruz, Marina Martinez, Robert Sanchez, Mercedes Del Real, Kelly Locke, Jess Green, Matthew Curry, Shawn Pullum, Ramon Serrano, Ruby Garcia, Ahmad Masri, and Victor Oliveira*

#### **First Year Experience Task Force & Implementation Team**

Plans are underway for the First Year Experience Implementation Team to unite early-term activities under a single brand (Week of Welcome through 50 First Days) to help every new student connect with campus resources and support services from the start of their Hartnell experience. The team is exploring Handshake as a central calendar and working closely with Marketing and Career Services to make events more accessible across campuses and online programs. The Writing for Your Life Series (formally known as The Writing Academy) is also moving forward as a signature project for this team, and is detailed more in the **Notable Impacts** section.

*Implementation Team members include: Gabriela Lopez, Peter Gray, Jose Zavala, Jason Garrett, Dulce Montano, Ana Gonzalez, Atanacia Malagon, and Ben Grainger*

#### **Organizational Development Task Force**

The Organizational Development Task Force continues its benchmarking work, connecting with peer institutions to gather insights and best practices that can inform future improvements at Hartnell. The team recently met with representatives from St. Petersburg College to learn about approaches to student success teams and the positive outcomes that have supported students in achieving their goals. The group also met with Lemoore College to discuss scheduling availability and access points to gain new ideas for increasing flexibility and access for students. The remaining benchmarking interviews have been scheduled, and the task force looks forward to completing this phase and sharing findings in the coming months.

*Task Force members include: Fatima Barron-Vargas, Laura Zavala, Aron Szamos, Brenda Jones, Celia Anderson, Janet Flores, Jason Hough, Jess Green, Leticia Sanchez, Mercedes Del Real, Monica Navarro, Robert Sanchez, and Travis Williams*

#### **Process Mapping Task Force**

The Process Mapping Task Force continues to make progress on its review of add and drop processes. The team has engaged with deans, faculty, and staff to better understand how students add and drop courses before census and how these actions affect the classroom experience. These discussions are helping to identify ways to strengthen communication, provide more effective training, and design a process that is efficient and student-centered.

*Task Force members include: Nicholas Vasquez, Matthew Curry, Mario Flores, Delia Edeza, Guadalupe Barron-Vargas, Diego Quezada-Munoz, Belen Gonzales, and Violeta Wenger*

#### **Strategic Recruitment Implementation Team**

The Strategic Recruitment Implementation Team has been analyzing its Implementation Roadmap, with a particular focus on Business Services. Their efforts are centered on improving communication and integration between the college’s customer relationship management system, billing, and cashiering functions. The team is also supporting the Community Perception Research project with the Institutional Research Office by shaping survey questions and providing input earlier this fall.

*Implementation Team members include: Chris Padgett, Delia Edeza, Richard Morales, Layheng Ting, Jose Zavala, Paul Luciano, Ramon Serrano, Marina Martinez, Juan Gonzalez, Jon Garner, and Tony Amezcua*

#### **Yearlong Schedule Task Force**

The Yearlong Schedule Task Force has developed problem statements based on the current yearlong schedule and is identifying key groups to consult for input. The team took time to celebrate some encouraging results, noting that new students have benefited from being able to plan their full academic year. These efforts have led to higher initial spring enrollments, greater scheduling flexibility, and improved planning opportunities for adjunct faculty. Based on student feedback, the team has discovered that having a yearlong schedule provides a sense of security and confidence for students as they plan their academic journey. There are also concerns, such as in terms of budget alignment, waitlist management, completion of prerequisite requirements, and the need for some students to retake classes.

*Task Force members include: Marina Martinez, Ben Grainger, Belen Gonzales, Fatima Barron-Vargas, Jess Green, Laura Zavala, Marianne Fontes, Guy Hanna, Sandra Guzman, Juan Gonzalez, Mohammed Yahdi, Ivan Guerrero, Jason Garrett, Jacob Jun, Ana Gonzalez, Ramon Serrano, Florenz Tuazon, Shastina Sanchez, Violeta Wenger, and Valerie Maturino*

#### **Change Management Development Team**

The Change Management Development Team is continuing to help maintain communication flow about the One Hartnell projects. A key role for this team is coordinating and sharing stories of progress and teamwork happening across the college. To support this, liaisons between each project team and the Change Management Development Team are to be established, and these representatives will attend team meetings, taking special note of how change management efforts can support the progress of **One Hartnell**.

*Development Team members include: Mohammed Yahdi, Leticia Sanchez, new members TBD*

#### **Data Development Team**

The Data Development Team is currently focusing on adult learner program analysis, non-credit to credit conversion rates, and tracking the student journey from inquiry through enrollment. This will require support from the Technology Development Team. Task forces and implementation teams are collaborating through a shared spreadsheet to clarify data needs. As these requests evolve, the team will continue to work closely with Institutional Research to prioritize and deliver actionable insights. Liaisons have also been identified and finalized to capture additional data needs from the teams.

*Development Team members include: Layheng Ting, Matthew Curry, Brian Palmer, David Beymer, Guadalupe Barron-Vargas, Guy Hanna, Jason Garrett, Min Hu, Nicholas Vasquez, and Samuel Valdez*

#### **Technology Development Team**

The Technology Development Team is prepared to support the task forces and implementation teams by identifying technology that can simplify processes and improve the Hartnell student experience. Liaisons have been finalized, and these representatives will participate in the team meetings to address any specific technology needs from the other teams.

*Development Team members include: Melissa Romero, Chelsy Pham, Ben Grainger, Deborah Stephens, Jose Zavala, Marnie Glazier, Min Hu, Robert Sanchez, Paul Chen, Matthew Curry, and Jess Green*



# NOTABLE IMPACTS

The *Writing for Your Life* series, formally known as The Writing Academy, is emerging as an important addition to the First Year Experience. Scheduled to launch in summer 2026, it will offer a four-day experience on the main campus and a three-day weekend session in Soledad. Students will practice reflective and persuasive writing through Personal Insight Questions using the University of California prompts. They will also prepare scholarship applications and publish their writing in a student anthology. The Academy will support persistence and first-year success, while also building digital and academic confidence through Canvas and communication workshops.

## ENGAGEMENT AT HARTNELL

**Upcoming Get Connected! Forums**

**December 1, 2025 at 2:30 PM**

*Topic: Accreditation*

**SAVE THE DATES!**

**HAVE FEEDBACK? WE WANT TO KNOW!**